

BLACKMAN®

P R O J E C T P L A N N E R



DXV

Southampton • Long Island • Manhattan • West Palm Beach • New Jersey

WWW.BLACKMAN.COM | 1.800.843.2695

Where To Start: Project Planner

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Estimated Start Date _____ Estimated End Date _____

Your Project Name _____

How will you use the space? _____

Are there any special needs? _____

What's your budget? _____

BATHROOM CHECKLIST	STYLE	COLOR	SIZE	QUANTITY
Faucet				
Shower				
Shower Head				
Body Sprays				
Hand Shower				
Tub				
Shower Curtain Rod				
Shower Door				
Toilet				
Sink				
Furniture				
Shelving				
Cabinets				
Countertop				
Decorative Mirrors				
Lighting				
Ventilation				
Hardware				
Towel Bars				
Toilet Paper Holder				
Towel Warmer				
Flooring				
Radiant Flooring				
Tile				

KITCHEN CHECKLIST	STYLE	COLOR	SIZE	QUANTITY
Sink				
Faucet				
Soap Dispenser				
Garbage Disposal				
Hot Water Dispenser				
Filtered Water Dispenser				
Pot Filler				
Accessories				

Showroom Consultants Name _____

Appointment Date & Time _____

Follow Up Appointment Date & Time _____

What to Expect with Blackman

The Blackman Showroom Experience.

Visiting a Blackman Showroom is a unique experience! We strive to set ourselves apart from our competition, offering complimentary premium services and an expert team of design consultants. We know your project is special and unique, we will tailor the experience to meet your needs. There are a few things you can always expect from a Blackman Showroom: exceptional customer service and support, unmatched product knowledge, and a diverse selection of brands to fit every style.



What should you bring to your appointment?

We are so excited you have chosen to work with a Blackman design consultant on your home improvement project. It is essential you bring your ideas and inspiration with you! Visit our inspirations page to pin some ideas. It is beneficial to have your project measurements, time frame, and contractor or plumber's information ready.

I'm not sure what I want.

Our design consultants are experts in bathroom and kitchen remodeling. Their job is to transform your home into the space you are dreaming of! They will help guide and inspire you. For over 95 years we have been helping our customers find their unique style.

How long will my appointment last?

Your initial personal private appointment with your dedicated Blackman design consultant could last up to two hours, depending on your needs and project. Depending on project size, you and your consultant will decide if additional appointments are needed. We are committed to helping you and will take all the time necessary to make your vision a reality.

What will happen during my appointment?

During your private appointment, your design consultant will help you select stylish products that you love. Be prepared to answer questions about the family members who will be using your new products as well as the ideal function of the space you are creating. It's always smart to think about how you can improve your current space. Once the perfect combination of products has been chosen to match your style, your design consultant will verify everything is picture-perfect! You may need to sign special order forms and other documentation depending on what product you have chosen.

What will happen after my appointment?

Your design consultant is never far; they are always an email or phone call away! After your appointment, you will work with them to finalize the product list. You will need to ensure all items in your project are sized correctly, paying special attention to any special order items. You will also share your product list with your contractor or plumber to ensure all specifications are correct for your space. You will also review important lead times, estimated arrival dates, and other time frames for your project.

How will I receive my product?

Your design consultant will work with you to select a delivery method. We offer a premium delivery service, as well as customer pick up. All Blackman Showroom orders must be paid in full before your product can be delivered. We offer our premium delivery and customer pick up Monday through Friday from 8 AM to 4 PM.

How long will it take for my luxury product to arrive?

Our design consultants understand how important it is that your products arrive promptly. After your appointment, they will work with you to ensure you understand how long each item will take to come in. Most products take between 4-6 weeks to arrive at our Blackman Warehouse. Special order items, imported items, and custom created product could take considerably longer. Lead times will be communicated to you so that you can prepare for your product to arrive. Our dedicated team of trained customer support specialists will also be available to answer questions about your order. Once your product arrives, you have 24 hours to ensure your product is not damaged or missing. If there is an issue, you will need to report it to our customer service team immediately so we can find a solution!

Things Happen.

We strive for perfection, but things happen. Unforeseen delays may occur for a variety of reasons, and we ask for your patience if something goes wrong. We are always doing everything we can for our customers. Here are a few examples of unforeseen delays: Inclement Weather, Production Delays, Product Defects, Shipping Error.

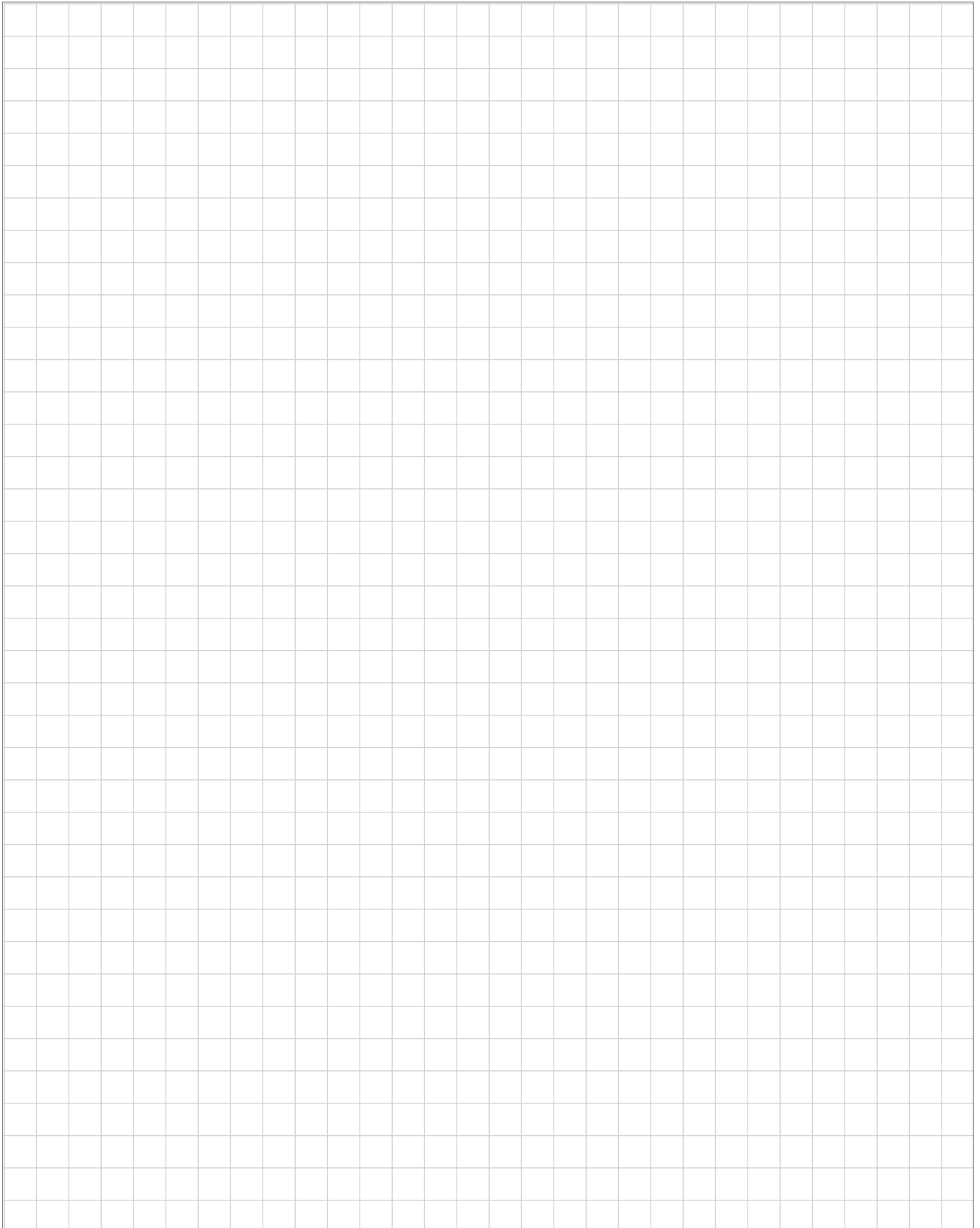
Our Advice

If at any time you have a question, reach out to us and we will support you in any way we can. From design advice to replacement parts, our dedicated customer support team has the answers you need.

Take good care of your new product! Normal wear-and-tear will occur, and our customer service team has service parts available to help you. To keep your product looking spectacular and working correctly, ensure you are cleaning and maintaining your product properly. Ensure your contractor or plumber saves any paperwork that comes with your product, most of the time, these documents contain important maintenance information.

Draw Out Your Space

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1 Block = $\frac{1}{2}$ '

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